

Advice for finding a place to stay if you are street homeless

If you think you are homeless or could become homeless then you should contact Nuneaton and Bedworth Borough Council via customer.services@nuneatonandbedworth.gov.uk, call 02476 376406 or drop into the Town Hall, Coton Road, Nuneaton between 9am and 5pm to arrange an appointment.

Call **Shelter's free advice helpline** on **0808 800 4444** 8am – 8pm on weekdays and 8am – 5pm on weekends, 365 days a year.

Specialist help is available if you are:

- aged 16 to 17
- experiencing domestic abuse

Advice and support are available locally from the following sources:

Doorway

Doorway offers support to homeless young people aged 16 to 25.

Visit Doorway or call **024 7634 5583**.

P3

A local charity based in Nuneaton that helps people aged 25 and over who are faced with homelessness.

Freephone: 0808 164 6220 or email warks@p3charity.org for more information.

Website: www.p3charity.org

St Basil's

St Basils is a charity and housing association that works with young people aged 16-24 who are homeless or at risk of homelessness, to enable them to find and keep a home, grow their confidence, develop their skills, increase opportunities and prevent homelessness.

Website: www.stbasils.org.uk/get-help

Salvation Army Housing Association

The Salvation Army Housing Association (SAHA) can support you in your search for accommodation.

Visit SAHA or call **0800 970 6363** (free from most landlines).

Advice on getting temporary housing

To get a place in a hostel or night shelters you may need to be referred. This usually means someone will need to call them on your behalf and ask if they have any free spaces.

However, some will let you call them yourself or turn up in person. This is sometimes called self- referral or direct access.

SWEP – Severe Weather Emergency Protocol

SWEP is severe weather emergency protocol to ensure that no one dies on the streets due to cold weather. Even though the borough does not have a history of rough sleeping it is important to work with all agencies and voluntary charities to ensure hard-to-reach clients are offered a temporary housing solution in bad weather.

See details of the protocol.

Types of temporary housing you can get:

Find out on shelter's website about the different types of <u>emergency temporary housing</u> you can get if you are homeless and on the streets. You can also find out how much staying in temporary housing will cost you.

Get practical help:

Find out about other <u>practical help</u> with your needs while on the streets, including where to get the following:

- hot meals
- showers
- clothing
- advice
- support
- training

If you require any further advice or assistance, please call 02476 376406 or email customer.services@nuneatonandbedworth.gov.uk