Report a change of circumstances

If you are registered for NBBC Portal you can use the online form to tell us of a change to your circumstances that effects:

* Council Tax Support
* Housing Benefit
* Second Adult Rebate (alternative help with Council Tax, available to people who have reached State Pension age only)

[Report a change in your circumstances](https://nbbcconnect.nuneatonandbedworth.gov.uk/scripts/openportal-mlive.wsc/common/login.p?) via NBBC Portal

Once you have registered you will be able to:

* View your existing Housing Benefit/Council Tax Support claim
* View your award details
* Report a change in your circumstances
* Check your next payment
* Sign up for notifications

If you do not wish to sign up for NBBC Portal you can use the link below to report a change in your circumstances.

Add URL Button here

And link [OPENPortal (nuneatonandbedworth.gov.uk)](https://nbbcconnect.nuneatonandbedworth.gov.uk/scripts/openportal-mlive.wsc/hb/hbcic.p?org=01)

You must tell us about all changes as they happen. If you don't tell us about a change, and:

* We pay you too much benefit - you may have to pay it back
* Your benefit goes up - you will lose money if you do not tell us within four weeks

You must advise us if any of your circumstances change:

* You have had a change in your income/benefits
* Had another child
* Someone has moved into or out of your home - include lodgers and sub-tenants
* Income of anyone living with you has changed
* Savings or investments have changed
* You, or anyone living with you, have become a student, started a youth training scheme, gone into hospital or a nursing home, gone into or come out of prison, or have secured, changed or left a job
* Stopped caring for someone and stopped getting Carer's Allowance
* Someone you look after has stopped getting Attendance Allowance
* Rent has changed
* Moved home
* You or your partner are going to be away from home for more than a month
* You or anyone living with you has started work
* You have received any decision from the Home Office

This is not a full list, if you are unsure or need any assistance contact the benefits team.