



# **Anti-Social Behaviour Strategy**

**2019 - 2022**

## **Nuneaton and Bedworth Borough Council Anti –Social Behaviour Strategy 2019- 2022**

### **Introduction:**

Nuneaton and Bedworth Borough Council are committed to making Nuneaton and Bedworth a safe place to live, where people's day to day life is not blighted by crime or Anti-Social Behaviour (ASB). As a Council we want to introduce a strategic mechanism to identify and facilitate further development to address key priorities linked to ASB. This Strategy aims to set out our approach to challenging ASB. It defines what is meant by ASB and sets out the targets for the Council to work together to reduce ASB, in partnership with other agencies and organisations of both a Voluntary and Statutory nature.

### **Our Corporate Focus:**

Aim 1 of the Council's Corporate Plan 2007 – 2021 seeks to:

To work in partnership to reduce the level of crime and disorder so that the community is and feels safe.

As part of this, the Council has pledged to:

- Deal with anti-social behaviour by working in partnership and promote diversionary activities to engage with young people.
- Deliver environmental improvements and support for selective CCTV to reduce the fear of crime
- Use the Council's enforcement powers to support community safety initiatives

Furthermore, the Council will continue to work with members of the Nuneaton and Bedworth Safer Communities Partnership (NABSCOP) to update the 'Community Safety Partnership Plan' for 2019-2022. Within this Plan, NABSCOP have committed to focus on initiatives to address Anti-Social Behaviour, which includes a focus on:

- All categories of ASB
- Deliberate Small Fires

### **Delivering Our Future 2019-2031**

**Vision:** *To aim to achieve the greatest improvement in quality of life in Warwickshire by 2031*

### **Background:**

The 'Delivering Our Future' plan outlines how Nuneaton and Bedworth Borough Council will achieve its vision and ambitions over the next 12 years. It aims to do this

by focusing and aligning its delivery to the themes and priorities outlined within this document.

### **Themes and Priorities:**

Our themes and priorities have been developed following consultation with local residents, communities, businesses and partners within the borough.

To support the delivery of each theme we have identified a range of priorities.

Further details are as follows:

**Theme one: Transformation** – We want to take the Borough forward to reach its full potential, we want to create and develop opportunities to deliver the following priorities:

**Priority one: Economy and business** – *building on our strong economic record, growing our economy, capitalising on our strengths, promoting our Borough, telling our story*

**Priority two: People** – *promoting skills and improving health within our communities, empowering and supporting our employees to deliver excellent services for residents*

**Priority three: Housing and communities** – *enabling housing development to match our aspirations for the Borough; building homes, investing in safe, empowered, sustainable communities*

**Priority four: Technology** – *maximising the opportunities presented by technology for our communities and services*

### **Theme two: Collaboration – achieving more by working together**

We recognise the importance of working with others to deliver our vision and recognise that collaboration needs to be central to our work. Our areas of focus will be:

**Priority one:** We will work with our communities

**Priority two:** we will work with our partners, businesses, suppliers

**Priority three:** we will work with our employees and elected members

### **Theme Three: Investment – making the most of what we have**

We want to build and enhance what we have already. We want to encourage investment within the following priorities:

**Priority one: Getting the most from our assets** – *from our people, land and property*

**Priority two: Maximising funding** – *identifying and securing funding opportunities, being creative, maximising income streams*

**Priority three: Managing our resources** – *maintaining our robust financial management arrangements to deliver efficient, economic and effective services*

**Priority four: Promoting** *a sustainable, green economy; minimising our carbon footprint*

**Priority five: Empowering** *our communities to make the most of their resources*

**Priority six: Environment** – *cherishing our physical environment; enhancing our built environment and open spaces, maximising the value of our green spaces, improving our infrastructure*

### **Performance:**

The success of 'Delivering our Future' will be monitored via a performance management framework which will be regularly reviewed and refreshed during the lifetime of this document.

We have identified some key performance measures to assist us in evaluating our achievements. In addition to this we will be identifying some localised, specific performance indicators to deliver our vision within our 'Delivering our Future' action plans.

Each measure will use 2018/19 as the baseline year, or if this is not possible, the nearest year closest to it. Where baselines do not exist, they will be established during 2019/20.

### **Our headline performance measures include:**

#### **Theme 1:**

- To improve the life expectancy of residents in the borough so it is the same, or better than the rest of Warwickshire
- To increase the level of economic activity within the borough

#### **Theme 2:**

- To increase the number of mechanisms that we engage and support local communities and businesses, by building upon existing partnerships.

### Theme 3:

- To increase the kerbside rate for dry recycling by a minimum of 4%
- To increase our indoor and outdoor leisure facility provision
- To increase the proportion of self-generated income from fees and charges

In addition to this, we will introduce an overarching measure aimed at understanding and monitoring resident satisfaction levels.

### Implementation:

'Delivering our Future' will be supported and implemented via a range of strategies, plans and policies which will be manifested in our action plans. These will be annually reviewed and updated. The progress of these plans will be monitored in accordance with the Council's performance management framework.

### Links to additional plans and strategies

It is essential to consider other Plans and Strategies in relation to this document. Below highlights the relevant items:

#### **Delivering our Future (2018 – 2031) Review 2022**

- **Nuneaton and Bedworth Housing Strategy 2018 – 2023** will outline the vital role that Housing contributes towards maintaining safer communities. It will encourage Registered Providers, including the Council, to take appropriate action to address ASB.
- **Nuneaton and Bedworth Residents Involvement Strategy 2019 – 2022** sets out the Council's commitment to involve both Tenants and Leaseholders in shaping and developing Housing Services and seek to maintain a culture where the needs of the resident are at the heart of decisions made and actions taken.
- **Warwickshire Community Safety Agreement** meets the requirement for two-tier areas to have in place a Community Safety Agreement for the county on behalf of all the Responsible Authorities for the area.
- **Warwickshire Police and Crime Commissioners Police and Crime Plan 2016-2021** – The Police Reform and Social Responsibility Act 2011 introduced significant changes in police governance and accountability. Police Authorities have now been replaced by directly elected Police and Crime Commissioners (PCC). PCCs are required to produce a Police and Crime Plan which sets out how they intend to work with the police and other statutory and voluntary agencies to deliver their priorities. The current objectives which link to ASB are:

- Putting victims and survivors first
- Ensuring efficient and effective policing
- Protecting people from harm
- Preventing and reducing crime.

**Warwickshire Youth Justice Plan 2019/20** - The Crime and Disorder Act 1998 lays out statutory requirements for youth offending teams (YOTs). Other relevant legislation includes the Powers of Criminal Courts (Sentencing) Act 2000, the Criminal Justice and Immigration Act 2008 and the Legal Aid, Sentencing and Punishment of Offenders Act 2012. This plan lays out how services will meet these standards and statutory responsibilities

**Priority Families 2015-2020** Whilst this is not a plan per se, it is a significant national initiative which aims to reduce Anti-Social Behaviour in communities by working holistically with families to improve their circumstances in terms of education, health, employment, family relationships and offending behaviour.

### **Anti-Social Behaviour - Definition**

Anti-Social Behaviour (ASB) can be considered within a wide range of activity, from serious criminal violence and persistent on-going intimidation and harassment, to subjective feelings of unease caused by relatively minor and perhaps occasional environmental disturbances, such as litter. For the purposes of this Strategy however it is defined as:

*“Acting in a manner that causes or is likely to cause harassment, alarm or distress to one or more persons not of the same household”*. Crime and Disorder Act 1998

Until April 2011, ASB was categorised under 14 headings, from this date the National Standard for Incident Recording (NSIR) introduced three new codes:

- **Personal** – is designed to identify ASB incidents that are perceived as deliberately targeted at an individual or group rather than the wider community. Such incidents can impact on individuals in different ways, ranging from minor annoyance to a serious deterioration of health, mental or emotional wellbeing. Examples include an individual or family repeatedly having their windows broken, car vandalised, Graffiti daubed on the property or being taunted or harassed by the same group of individuals on a regular basis
- **Nuisance** – focuses on an act, person, condition or ‘thing’ that causes annoyance, inconvenience, offence or suffering in a local community rather than an individual. Different aspects of tolerance affect how communities perceive ASB issues. What is deemed acceptable in one community may cause significant distress in another. Examples include neighbours causing distress by being noisy, rowdy, loud and inconsiderate. Inconsiderate use of vehicles, off road bikes, quad bikes or groups of young people hanging around in areas

which are not suitable, i.e. outside shops, off licences or groups of individuals drinking in public places and behaving in a rowdy manner

- **Environmental-** deals with the interface between people and places. It includes incidents where individuals and groups have an impact on their natural, built and social surroundings. This category seeks to encourage acceptable and reasonable behaviour so people can enjoy both private and public spaces. Examples include littering, dog fouling and graffiti

### **What are the issues for Nuneaton and Bedworth?**

ASB Category	2016/17	2017/18	2018/19
Personal	993	768	700
Nuisance	3,707	3,708	3,085
Environmental	451	534	367
Total	5,151	5,010	4,152

(\*Warwickshire Police data collated by the Insight Service)

At year end March 2019, levels of ASB had reduced for the borough by 17% compared to the previous year.

### **Anti-Social Behaviour, Crime and Policing Act 2014.**

In October 2014 the anti-social behaviour tools and powers changed when the Anti-Social Behaviour, Crime and Policing Act 2014 was enacted. This introduced 6 new tools and powers for officers to utilise in tackling ASB in Nuneaton and Bedworth.

- **The Civil Injunction**  
This is a civil power which can be applied for by Police, Local Authorities, Housing providers, the Environment Agency and the National Health Service. The Injunction can offer fast and effective protection for victims and communities, and set a clear standard of behaviour for perpetrators, stopping the person's behaviour from escalating. These replace the now redundant Anti-Social Behaviour Orders.
- **Criminal Behaviour Order**  
The Criminal Behaviour Order (CBO) replaces the CRASBO (the Criminal Anti-Social Behaviour Order). This can be applied for by the Crown Prosecution Service and Local Authorities on conviction for any criminal offence in any criminal Court. This is aimed at the most serious and persistent offenders where their behaviour has culminated in them being prosecuted before a criminal court.
- **Dispersal Power**

This is a flexible power which Police can use for a range of situations to disperse anti-social individuals and provide immediate short term (48 hrs) respite to a local community.

- **Community Protection Notice**

The Community Protection Notice (CPN) is designed to deal with specific on-going problems or nuisances which negatively affect the community's quality of life by targeting those responsible. The Police and Council are able to issue these notices where appropriate.

- **Public Space Protection Orders**

Public Space Protection Orders (PSPOs) are intended to deal with a particular nuisance or problem in a specific area, that is detrimental to the local community's quality of life, by imposing conditions on the use of that area and apply to everyone. District and Borough Councils will take the lead in making new PSPOs.

- **Closure Power**

The Closure Power is a fast and flexible power that can be used to protect victims and communities by quickly closing premises that are causing nuisance or disorder. This is implemented in two stages: - the Closure Notice, and then the Closure Order. The Council and Police can apply a Closure Notice out of Court, and can then apply to the Courts for a Closure Order, which if awarded can mean that a property can be closed for up to three months initially, and up to six months where necessary.

- **The Community Trigger**

This allows victims of ASB the ability to demand action with a review of their case where the locally defined threshold is met.

Details of all the tools and powers available to the Council and Police can be found in the ASB Minimum Standards leaflet, and on the Councils website.

## **Our ASB priorities for 2019-2022**

Below outlines our priorities for the next three years which will be expanded on in an associated ASB Action Plan.

### **1. To Strengthen and Reassure**

- Identify and support vulnerable victims and witnesses
- Continue to support the Priority Families Programme
- Support the continued delivery of the Mobile CCTV scheme
- Work with residents, local communities and partners to address ASB concerns

## **2. To Prevent and deter:**

- Work with partners to promote diversionary activities for younger people where available
- Promote and publicise successful ASB case management outcomes
- Implement situational improvements to reduce the opportunity for crime and Anti-Social Behaviour
- Use of CCTV to prevent and deter ASB

## **3. To conduct timely and appropriate Enforcement**

- Manage ASB cases, interventions and enforcement activities
- Utilise all existing tools and powers available and respond to emerging legislation.

## **4 To Improve information sharing**

- Refresh and implement the corporate approach to the information sharing process for ASB cases.

### **How will we measure success?**

Performance measures will be monitored quarterly via the NABSCOP Partnership Board meetings and the Council's Health, Housing and Communities Scrutiny Panel. Success will be gauged by reductions across the three ASB categories.

### **Delivery Arrangements**

The ASB strategy will be delivered through cross departmental and multi-agency working which is managed via a Corporate Community Safety Group and within the NABSCOP partnership structure (See Appendix two). Positive outcomes for the strategy will rely heavily upon the availability of resources (both people and financial) and on Departments and Partners being engaged.

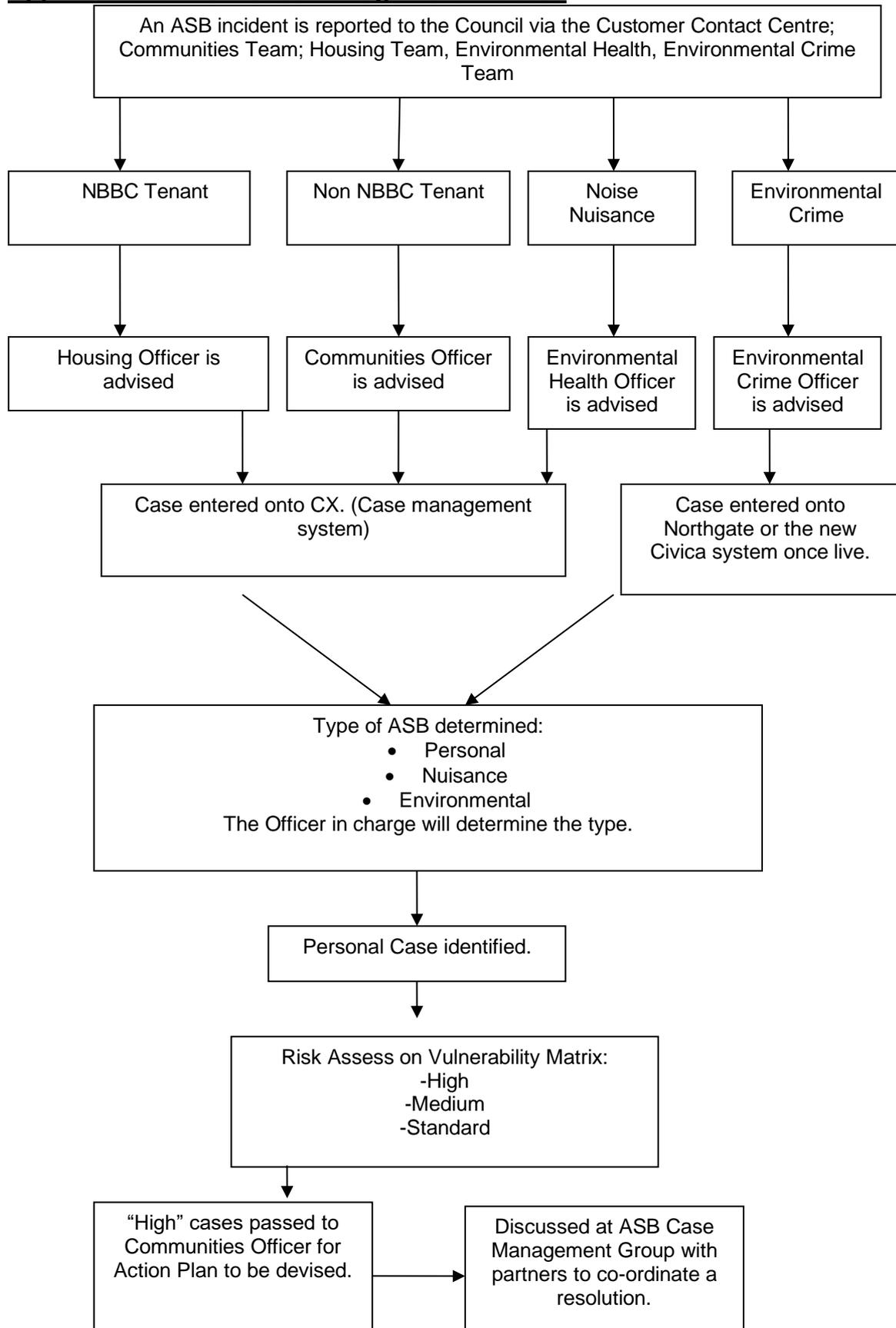
### **Funding and resources:**

Nuneaton and Bedworth Borough Council continues to experience unprecedented financial challenges and these are likely to continue throughout the duration of this Strategy. The Council is committed to delivering the Anti-Social Behaviour Strategy's priorities and actions and will seek to maintain a focus on them from 2019 – 2022. It is however unknown what level of financial commitment will follow in subsequent years, which may invariably affect some elements of delivery.

### **For more details:**

Please call the Communities Team on 02476 376322 , or write to the Communities Manager, Nuneaton and Bedworth Borough Council, Town Hall Nuneaton, or email [Safe@nuneatonandbedworth.gov.uk](mailto:Safe@nuneatonandbedworth.gov.uk)

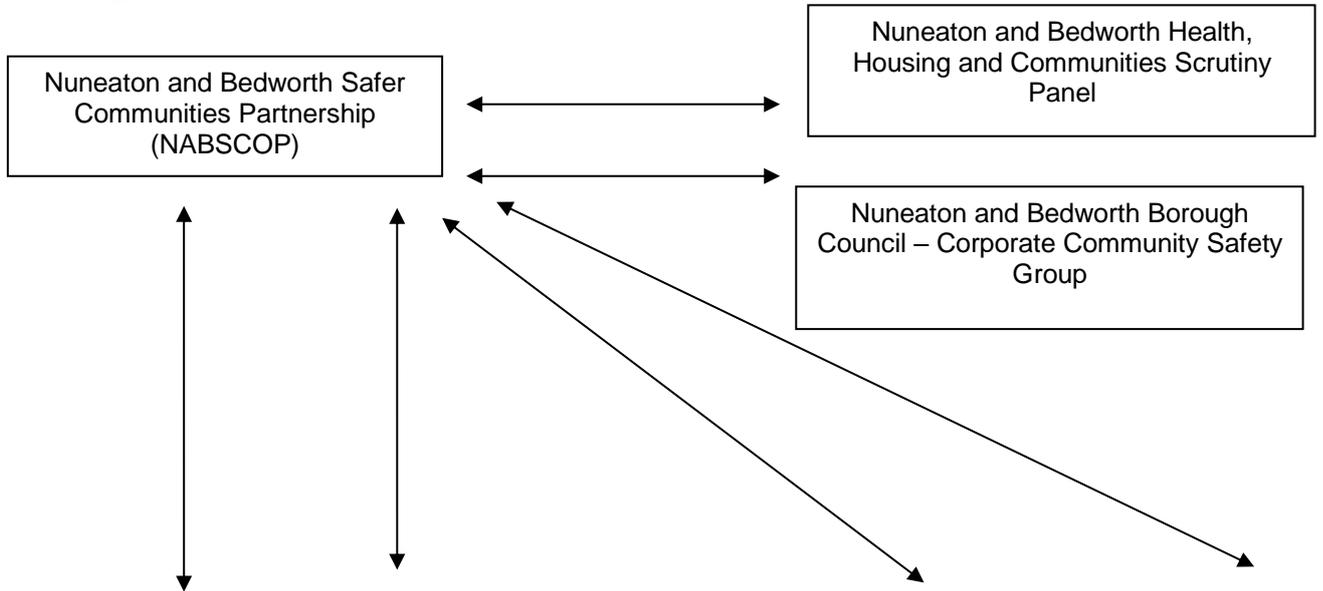
**Appendix one: ASB Case Management Process**



## Appendix two: ASB Partnership Delivery activity structure

The below diagram illustrates the governance and delivery arrangements for ASB management:

### Strategic delivery:



### Operational delivery:





**Nuneaton and Bedworth Borough Council – ASB Strategy Action Plan 2019 – 2022**

<b>Priority</b>	<b>What</b>	<b>How</b>	<b>When (dates are tentative)</b>
<b>Priority 1</b> <b>Strengthen and Reassure</b>	Identify and support vulnerable victims and witnesses	<p>Provide training for all employees involved in assessing vulnerability</p> <p>Develop and review action plans to manage identified risks</p> <p>Ensure that Victims of Hate crime, or victims who identify under protected characteristics are supported by the specialists within partner agencies who are best placed to assist.</p>	<p>On-going for any new staff.</p> <p>Monthly</p> <p>On-going. All staff will be expected to identify hate crime/incidents, and understand protected characteristics, and to manage in accordance with NBBC policies around this.</p>
	Work to support the Priority Families program	<p>Contribute to the countywide focus on the Priority Families Programme</p> <p>Support the local delivery within the Local Coordinating Groups</p>	<p>April 2019 onwards</p> <p>April 2019 onwards</p>
	Support the continued delivery of the Mobile CCTV scheme which is deployed by Warwickshire Police	Work with partners to ensure the effective and timely deployment of mobile CCTV cameras by Warwickshire Police	Monthly Partner Tasking meetings

Priority	What	How	When (dates are tentative)
		<p>Conduct an annual evaluation of the impact of the CCTV scheme</p> <p>Identify funding to support the continued deployment of the scheme</p>	<p>December annually</p> <p>Annually from April 2019</p>
	<p>Work with residents, local communities and partners to address ASB concerns</p>	<p>Deploy a multiagency problem solving approach to develop local solutions to ASB issues</p>	<p>On-going</p>
	<p>Community Trigger/Community remedy</p>	<p>Seek to engage with residents via Tenant Involvement Panels and local ad hoc meetings where ASB issues are a concern</p>	<p>On-going</p>
<p><b>Priority 2</b></p> <p><b>To Prevent and deter</b></p>	<p>Work with partners to promote diversionary activities for younger people where available.</p>	<p>Secure resources to commission the provision of diversionary activities</p>	<p>Annually from April 2019</p>
	<p>Promote and publicise successful ASB case management outcomes</p>	<p>Utilise available resources to promote good news e.g. press, In Touch, Homing In, NBBC website</p>	<p>On-going</p>

Priority	What	How	When (dates are tentative)
	Implement situational improvements to reduce the opportunity for crime and Anti-Social Behaviour	Install appropriate target hardening measures e.g. prickly planting, improved lighting  Identify funding to support this implementation	On-going  Annually from April 2019
	Use of fixed CCTV to prevent, detect and deter ASB	Continued support for NBBC's 113 CCTV cameras	On-going
	Continue to promote and offer the free Mediation Service to residents of the Borough.	Ensure all staff are made aware of the mediation service and promote it where appropriate in low level ASB cases.	On- going.
	Provide appropriate guidance and advice to assist residents in helping themselves to resolve low level neighbour disputes.	Face to face meetings, or telephone conversations, and ensure relevant information is up to date on the NBBC website.	On-going
	Develop/define referral pathways into Early help and Youth justice prevention services at the point an ABC has been issued	Ensure all officers are trained and made aware of the need to refer to Early Help, and Youth Justice Prevention Services as soon as	On- going. New staff to be trained accordingly as and when.

Priority	What	How	When (dates are tentative)
		feasible when a young person has started to emerge as an individual in need of help to amend Anti-Social behaviour or criminal behaviour.	
<b>Priority 3</b>  <b>To conduct timely and appropriate Enforcement</b>	Manage ASB cases, interventions and enforcement activities	<p>Record cases and track progress on the 'CX' case management system and new Housing IT solution ( April 2020 should be when the new Civica system is in place)</p> <p>Conduct a monthly audit on a sample of CX cases/ new Civica system,for Quality Assurance purposes</p>	<p>On-going</p> <p>On-going</p>
	Utilise all existing tools and powers available and respond to emerging legislation	Via regular meetings with partner agencies and other Enforcement Officers to explore the most appropriate tools for specific cases.	On-going
	Publicise and promote the minimum standards that residents should expect from the Council and its partners when reporting ASB.	Utilise available resources to promote the minimum standards. E.g. Local press, In Touch magazine, Homing In magazine and the NBBC Website	On-going

Priority	What	How	When (dates are tentative)
<b>Priority 4</b> <b>Facilitate Information Sharing between partner agencies.</b>	Implement the new ASB case Management system which will be a part of the new integrated Housing solution in 2019.	Ensure that all officers are trained once the system is in place.	April 2019
	Refresh and implement the corporate approach to the information sharing process in ASB cases.	Via Corporate Community Safety meetings, and internal communication methods.	