

NUNEATON AND BEDWORTH BOROUGH COUNCIL

INDIVIDUAL CABINET MEMBER DECISION

Councillor: Councillor J. Bartlett
Cabinet Member for: Housing
Report by: Assistant Director – Housing Services
SUBJECT: **Temporary Accommodation Placement Policy**
Date Decision made: Wednesday 30th September, 2026
Place: Committee Room C, Town Hall, Nuneaton
Officer Present: Sharon Clinton – Assistant Director – Housing Services

DECISION:

IC03 **RESOLVED** that

a) the Temporary Accommodation Placement Policy as attached at Appendix A of the report be approved; and

b) delegated authority be given to the Assistant Director for Housing Services, in consultation with the Portfolio Holder for Housing, to approve minor amendments to the Temporary Accommodation Placement Policy, provided such amendments do not materially alter the purpose, principles or statutory obligations contained within the Policy

REASON FOR THE DECISION:

The Policy supports the Council's statutory homelessness functions and ensures that accommodation placements are made fairly, consistently and transparently, taking account of individual household circumstances.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

- 1) Continue operating under existing procedures without adopting a formal policy
- Rejected - Whilst statutory homelessness duties would continue to be met, the absence of a formal policy would reduce transparency, consistency and governance oversight and make it more difficult to demonstrate a clear and auditable decision-making framework.
- 2) do not adopt the Policy - Rejected - as this would leave the Council without a formal Temporary Accommodation Placement Policy and reduce clarity, consistency and governance oversight.

Signature: J. Bartlett



Democratic Services to complete.

PUBLICATION DATE: 30TH SEPTEMBER, 2026

DECISION(S) COMES INTO FORCE: 8TH OCTOBER, 2026

NUNEATON AND BEDWORTH BOROUGH COUNCIL

INDIVIDUAL CABINET MEMBER DECISION

Councillor: Councillor J. Bartlett
Cabinet Member for: Housing
Report by: Assistant Director – Housing Services
SUBJECT: **Approval and Adoption of the Homelessness and Rough Sleeper Action Plan 2026-2029**
Date Decision made: Wednesday 30th September, 2026
Place: Committee Room C, Town Hall, Nuneaton
Officer Present: Sharon Clinton – Assistant Director – Housing Services

DECISION:

IC04 **RESOLVED** that

- a) the Homelessness and Rough Sleeper Action Plan 2026-2029 attached at Appendix 1 of the report be approved and adopted and be authorised for its publication and implementation; and
- b) delegated authority be given to the Assistant Director for Housing Services, in consultation with the Portfolio Holder for Housing, to approve and implement minor amendments to the Homelessness and Rough Sleeper Action Plan 2026-2029, including the updating of performance measures, delivery actions, lead officer responsibilities, supporting appendices and other non-material changes required during the lifetime of the Action Plan.

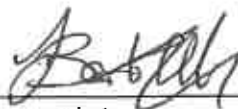
REASON FOR THE DECISION:

The Strategy identifies a number of strategic priorities including homelessness prevention, improving the customer journey, reducing rough sleeping, preventing repeat homelessness and increasing access to suitable accommodation.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

- 1) Do not approve the Action Plan – Rejected - as this would leave the Council without an agreed operational framework for delivering the objectives and priorities of the Homelessness and Rough Sleeper Strategy.

Signature: J. Bartlett



Democratic Services to complete.

PUBLICATION DATE: 30TH SEPTEMBER, 2026

DECISION(S) COMES INTO FORCE: 8TH OCTOBER, 2026

NUNEATON AND BEDWORTH BOROUGH COUNCIL

INDIVIDUAL CABINET MEMBER DECISION

Councillor: Councillor J. Bartlett
Cabinet Member for: Housing
Report by: Assistant Director – Housing Services
SUBJECT: Approval and Adoption of the Housing Complaints Policy 2026 and Publication of Housing Ombudsman Compliance
Date Decision made: Wednesday 30th September, 2026
Place: Committee Room C, Town Hall, Nuneaton
Officer Present: Sharon Clinton – Assistant Director – Housing Services

DECISION:

IC05 **RESOLVED** that

- a) the Housing Complaints Policy 2026 attached at Appendix A of the report be approved and adopted;
- b) the publication of the following documents and their submission to the Housing Ombudsman by 30 September 2026 be approved:
 - Housing Complaints Policy 2026;
 - Housing Ombudsman Self-Assessment 2026;
 - Annual Complaint Handling and Performance Report 2025-2026; and
- c) delegated authority be given to the Assistant Director for Housing Services, in consultation with the Portfolio Holder for Housing, to make minor amendments, corrections and updates to the above documents prior to publication where required

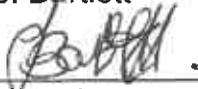
REASON FOR THE DECISION:

The revised Housing Complaints Policy strengthens compliance with the Housing Ombudsman Complaint Handling Code whilst retaining the Council's existing two-stage complaint process.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

- 1) Do not approve the policy and publication of documents – Rejected - as this could result in non-compliance with the Housing Ombudsman Complaint Handling Code and associated regulatory expectations.

Signature: J. Bartlett



Democratic Services to complete.

PUBLICATION DATE: 30TH SEPTEMBER, 2026

DECISION(S) COMES INTO FORCE: 8TH OCTOBER, 2026