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<u>Addendum - Environment and Leisure Overview and Scrutiny Panel-</u> <u>Thursday 16th October 2025</u>

Dear Sir/Madam,

Date: 13th October 2025

I refer to the above meeting and wish to draw your attention to <u>Agenda Item 7: Integrated Performance Report</u> in the agenda pack. The Executive Summary included in the pack is in relation to Q3 and Q4, this is an error, and the correct Executive Summary for Q1 is attached to this addendum. The Full Integrated Report available online is the correct version.

Yours faithfully,

Tom Shardlow

Chief Executive

To: All Members of the Environment and Leisure Overview and Scrutiny Panel

Councillors J. Sheppard (Chair), M. Walsh (Vice-Chair), J. Collett, J. Gutteridge, S. Markham, C. Phillips, R. Roze, C. Smith and B. Saru.

NUNEATON AND BEDWORTH BOROUGH COUNCIL

Report to: Environment and Leisure Scrutiny Panel

Date of Meeting: 16th October 2025

Subject: Integrated Performance Report – Executive

Summary First Quarter 2025/26

Portfolio: Leisure and Health / Communities and Public

Services

Responsible Officer: Assistant Director (Democracy and Governance) /

Risk Management and Performance Officer

Corporate Plan - Theme: Your Council

Corporate Plan – Aim: Strive for transparency and accountability in all

that we do. Increase public scrutiny.

Ward Relevance: All

Public or Private: Public

Forward Plan: Not a key decision

1. Notes

1.1 Important Note for Panel Members - Additional information

Should panel members require additional information relating to performance **not fully explained by the comments supplied**, the following process is essential for the effectiveness of the meeting (to ensure that all issues can be addressed at the meeting):

- Having reviewed the report, the panel member should either ask for additional information to be provided ahead of the meeting or, if necessary, request that the relevant officer(s) attend the meeting. In either instance, the panel member should contact the Chair at their earliest opportunity
- The Chair will then advise the Committee clerks to make the necessary arrangements

1.2 Financial Data

Each OSP should review the Forward Plan and where a decision has been made, members of the OSP should consider calling in an item if they have concerns which need discussing at a future OSP meeting. As per the August 2025 forward plan, the following financial reports are due to be considered by Cabinet in 2025:

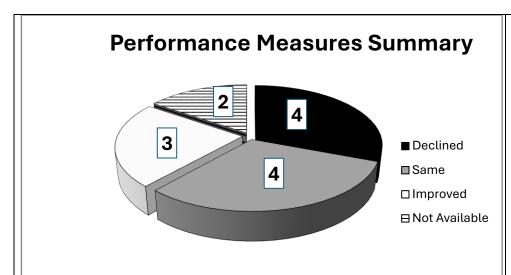
- General Fund Budget Monitoring Q2 (November Cabinet)
- HRA Budget Monitoring Q2 (November Cabinet)
- Capital Monitoring Q2 (November Cabinet)

1.3 Summary of the report content for 2025/26

REPORT ITEM	COMMENTS
 Appendix A – summary of : Performance measures within the remit of the panel Freedom of Information / Environmental Information Requests and trends Complaints and trends Strategic Risk Register risks within the remit of the panel Member Enquiry Forms and trends 	NO CHANGE FROM 2024/25 REPORTING
Appendix B - Performance measures within the remit of the panel: H&COM -per Housing KPI report BRP - 19 E&L - 13 H&CORP - 17	Considerably more measures than previously supplied. This is as a result of a full review of performance collation and reporting in conjunction with service areas linked to automating the process as much as possible.
	Housing and Communities OSP - Please note that a detailed report on these measures is supplied as a separate agenda item to the panel. Consequently, the performance summary that is provided will allude to that report to avoid duplication of information.
Appendix C – Details of Strategic Risk Register risks within the remit of the panel	NO CHANGE FROM 2024/25 REPORTING
Executive Summary of the Strategic Performance Report to Management Team	REMOVED FROM REPORT - as these are cross-cutting measures and have not helped focus the scrutiny process.

NOTE: For convenience, an Executive Summary will be provided as the main report for the panel with a link to the full report. As outlined at previous meetings, this means that panel members, in the first instance, will be reviewing a succinct overview of the report content.

2. Environment and Leisure OSP First Quarter 2025/26 Summary Charts – Appendix A



Freedom of Information (FOI) / Environmental Information Regulations (EIR) Requests and Complaints Summaries – End of First Quarter				
	Number Completed Late Outstanding Received 2025/26 2025/26 2025/26 2025/26 (2024/25) (2024/25) (2024/25)			
FOI / EIR Requests - 20-day target	203 (200)	196 (198)	43 (34)	7 (2)
Complaints -10-day target	358 (521)	351 (521)	47 (48)	7 (0)



Member Enquiry Forms (MEFs) Summary First Quarter

Number Received		
2024/25	2025/26	
179	203	

Subject trends identified in the current quarter:

FOI / EIR - None identified

Complaints - None identified

MEFs - Housing (65) and Leisure and Culture (44) over 50% of total

3. Appendix B2 - Performance Summary First Quarter 2025/26

There are 13 measures within the remit of the panel.

Four have a declined trend:

REF.	Measure	2023/24	2024/25	Comments
MUS 02	In-person visits linked to opening hours (year on year comparison of figures) per day	190.04	170.16	The reduction in people per hour was exacerbated by the inconsistency of opening hours particularly across the winter and rumours that the museum had closed for the redevelopment. Since the opening hours have standardised both in terms of days and hours for this financial year, we are seeing an increase in footfall (203 per day).
EA 01	Total Leisure Attendance (usage) from all sites	1,112,600	1,039,269	Reduction linked to long-term gym / leisure pool closures for remedial work at the Pingles.

REF.	Measure	First Quarter 2024/25	First Quarter 2025/26	Comments
WR 02	Waste recycled (composting) / overall household waste	21.12%	17.30%	The UK has experienced its warmest summer on record. The heat has a direct impact on vegetation growth; less growth means less material to collect. There has been a 15.4% reduction across the waste collection authorities in Warwickshire for compostable material collected in the first quarter compared to the same period last year.
WR 03	Combined recycling (dry & composting) / overall waste	42.68%	39.79%	The reduction is due to the loss of composting material. The reduction is being experienced across all of the waste collection Authorities in Warwickshire.

Three have an improved trend:

REF.	Measure	First Quarter 2024/25	First Quarter 2025/26
WS 02	KG waste per resident (all) (overall waste / residents)	399.20 Kg	371.82 Kg
REF.	Measure	2023/24	2024/25
EA 02	Year-End Passport to Leisure Memberships (All Sites)	4,073	4,432
EA 03	Passport to Leisure member usage for all sites	119,422	127,761

Four have stayed the same:

REF.	Measure	2023/24	2024/25
MUS 01	In-person visits linked to opening hours (year on year	33.17	31.48
	comparison of figures) per hour		

REF.	Measure	First Quarter 2024/25	First Quarter 2025/26
PK 02	Number of scheduled ground maintenance tasks completed by contractor	98.59%	97.55%
WR 01	Waste recycled (dry recycling) / overall household waste	21.56%	22.50%
WS 03	KG waste per household (all) (overall waste/households)	505.40Kg	501.31Kg

Two are currently not available:

REF.	Measure
PK 01	% of parks and open spaces that do not meet the minimum internal score (based on "Green Flag" criteria – all parks and open spaces)
WS 01	Waste for incineration / overall waste

4. Appendix C - Strategic Risk Register First Quarter 2025/26

There are four strategic risks within the remit of the panel. Two are "net amber" and two are "net green".

"Net Amber" Risks

R22 - Operation of sub-regional recycling facility in partnership with other authorities and operational costs / realisation of income

R25 - Noncompliance with regulations relating to Freedom of Information, Environmental Information and General Data Protection resulting in penalties applied by the Information Commissioner's Office

5. Please click the following link to access the full report: Full Integrated Performance Report

6. Recommendation

The panel is asked to scrutinise the performance information contained in this report and make any recommendations to the relevant Cabinet portfolio holder and/ or Cabinet.

The panel may decide to establish an OSP Review Working Party, proposed, voted and agreed at an OSP itself, to review a specific item/activity. This would be made up of members from the OSP and the OSP would be required to set a clear scope and remit for the review.

STEVE GORE