

A Guide to Council Tax in Nuneaton and Bedworth 2023/24



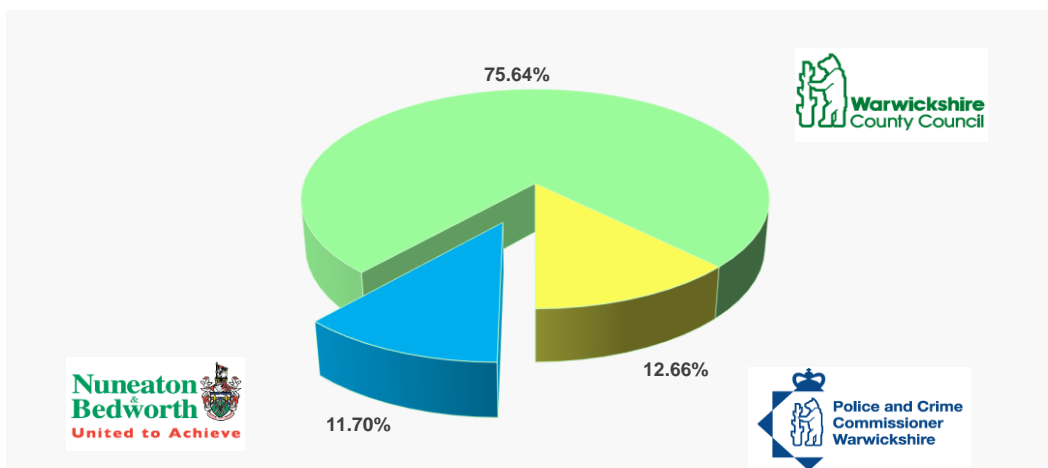
www.nuneatonandbedworth.gov.uk

024 7637 6376

You pay your council tax to Nuneaton and Bedworth Borough Council but we only keep 11.70% of it.

The rest is shared between Warwickshire County Council (75.64%), and the Warwickshire Office of the Police and Crime Commissioner (12.66%).

The 11.70% proportion of the Council Tax received by NBBC in 2023/24 has increased by £7.43 (2.99%) which works out at less than 15p a week for a Band D property.



Where we spend your money	2022/23 £'000s	2023/24 £'000s
Business & Regeneration		
Town Centres Management (incl Markets and Car Parks)	2,424	2,559
Economic Development	736	672
Marketing, Promotions and Publicity	293	294
Other Services	164	166
Finance & Corporate		
Housing Benefits & Council Tax Support	26,566	26,569
Democratic Affairs	1,153	1,215
Corporate Management	769	1,063
Other Services	1,158	1,225
Health & Environment		
Parks & Cemeteries	2,767	2,963
Environmental Services	582	593
Other Services	378	390
Housing & Communities		
Housing Services (Private Sector)	3,580	4,018
Community Safety & Development	315	396
Other Services	241	246
Planning & Regulation		
Planning Services	1,447	1,607
Commercial & Industrial Property	673	682
Other Services	133	133
Public Services		
Leisure & Culture	2,850	2,290
Refuse, Recycling & Cleansing	7,818	8,125
Other Services	531	519
Central Provisions	335	1,236
Debt Financing Costs	995	1,113
Financing of Capital Expenditure	1,258	470
Contributions from Reserves	(3,244)	(936)
Less Capital Charge Adjustment	(3,096)	(3,096)
Housing Revenue Account	28,512	29,852
Total that we spend on services	79,338	84,362
Less Income, Grants & Contributions	(37,648)	(37,604)
Less Housing Revenue Account Income	(26,951)	(29,596)
Contribution from HRA Reserves and Balances	(1,561)	(255)
Contribution to/ (from) General Fund Reserves and Balances	2	3
Net Budget Requirement	13,180	16,910
New Homes Bonus & Other Government Grants	(1,064)	(1,505)
Net Retained Business Rates	(4,077)	(5,125)
NDR (Surplus)/ Deficit	1,723	(159)
Council Tax (Surplus)/ Deficit	(18)	(82)
Total Council Tax Requirement	9,744	10,039

2023/24 Council Tax Bands

Band	Number of Properties	Nuneaton & Bedworth Borough Council £	Warwickshire County Council £	Police and Crime Commissioner Warwickshire £	Total £
AR	51	142.19	918.65	153.73	1,214.57
A	20,344	170.63	1,102.38	184.47	1,457.48
B	13,206	199.06	1,286.11	215.22	1,700.39
C	13,535	227.50	1,469.84	245.96	1,943.30
D	7,392	255.94	1,653.57	276.71	2,186.22
E	2,910	312.82	2,021.03	338.20	2,672.05
F	799	369.69	2,388.49	399.69	3,157.87
G	181	426.57	2,755.95	461.18	3,643.70
H	8	511.88	3,307.14	553.42	4,372.44
Total	58,426				
Percentage Change		2.99%	3.94%	5.33%	4.00%

Nuneaton and Bedworth Borough Council use the Council Tax raised to pay for services including:

- managing and maintaining parks and nature reserves;
- caring for cemeteries and church graveyards;
- providing the museum and art gallery;
- providing access to leisure facilities across the borough through leisure centres, football pitches and cricket grounds;
- maintaining play areas including outdoor gyms and BMX tracks;
- emptying millions of bins each year and recycle 35% of household waste;
- cleaning over 1,400 streets each month;
- monitoring over 270 CCTV cameras for the benefit of community safety;
- providing markets at Nuneaton and Bedworth;
- support for the homeless and investing in homelessness prevention;
- providing access to home adaptation grants to support independent living;
- Christmas lights in the town centres.

In addition Nuneaton and Bedworth

- provide advice on benefits
- invests in the future economic development of our Borough.
- visits food premises to ensure cleanliness and safety.

NBBC Portal

- You can use the NBBC portal to view:-
- your council tax bill
 - your balance
 - payments made and future payments

Access the portal via the NBBC website and click on "view your council tax account"

Council Tax information including access to the portal can be found on the NBBC website

www.nuneatonandbedworth.gov.uk/site



Council tax

Pay your council tax
Apply for a council tax discount
View your council tax account

The front page of the website has a council tax icon giving you access to different information options including

- viewing your account
- making payments
- information on discounts available
- local council tax support and more.

Council Tax - Frequently Asked Questions

When do I have to pay my council tax?

Your Council Tax is due on the 1 April each year, however you can pay by 10 or 12 monthly instalments due on the 1st of each month (unless you are paying by Direct Debit). If you wish to pay by Direct Debit or over 12 monthly instalments please contact the Billing Team on 024 7637 6534

Can I pay by Direct Debit?

Yes - this is the recommended and preferred payment method - phone 024 7637 6530 or 024 7637 6534 to arrange. We can set up your direct debit over the phone.

When are Direct Debits taken from my account?

You can select your preferred payment date from 1st of each month, 16th of each month, 28th of each month, weekly, fortnightly or every 4 weeks.

Can I pay by Debit Card?

Yes - if you have a debit card you can pay your council tax 24 hours a day, 7 days a week via our dedicated payment phone line 024 7637 6172 or go to the website and click on Council Tax.

What if I live alone - do I get a discount?

Yes - if you are the only adult living in your home, you may be entitled to a 25% single person discount. For further details or to apply for discounts available phone 024 7637 6534 or use the NBBC website and click on Council Tax.

What if I am on a low income or unemployed?

All working age households are expected to pay 15% of the amount due before any council tax support is calculated. However, pensioners may be eligible for a full discount.

Other exemptions and discounts do apply and further information is available from the Billing Section on 024 7637 6534 or on the website.

What if I am finding it difficult to pay my bill?

If you are receiving Council Tax Support and you are finding it difficult to pay the difference between the amount of Council Tax Support you receive and the amount of Council Tax you have to pay you can apply for a hardship payment. More information is available on the website and clicking on Benefits, or by contacting the Benefits Team on 024 7637 6514.

What if my circumstances change?

You should always notify the Billing Section (or Benefits team for Council Tax Support) immediately if your circumstances change in any way as it may effect the council tax payments that you need to make. Contact the Billing Team on 024 7637 6534.

Can I get my bill electronically?

Yes - sign up to the NBBC portal via the NBBC website and click on "View your council tax account".