

Information on Community Trigger Request made in 2019/2020

Community Trigger Request 2019/2020				
Number of Community Trigger Requests	Thresholds Met	Organisations involved	Recommendations made	Outcome
1	Yes	Housing Association and Police	Yes. Recommendations were made to ensure the victim was kept updated on a regular basis through planned communication.	Complainants were satisfied with the outcome of the trigger request
1	Yes	Housing Association and Police	Yes. Recommendations were made to ensure the housing associations attended monthly multi-agency meetings. This will improve communication between interested parties and assist in partnership problem solving. Another recommendation was made to ensure the victims were kept updated on a regular basis.	Complainants were satisfied with the outcome of the trigger request
1	Yes	Housing Association and Police	Yes. The Housing Association took more robust action in response to the trigger. Ensure victims are contacted by all professionals on a regular basis needed embedding.	Complainants were satisfied with the outcome of the trigger request.

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1	Yes	Housing Association and Police	<p>Yes. Establishing a preferred method of communications between professionals and victims from the outset of a case. Housing Association to begin attending the monthly multi-agency meetings to improve communications with local agencies.</p>	Complainants were satisfied with the outcome of the trigger.
1	Yes	Housing Association, Police and Environmental Health	<p>Yes. Where appropriate mediation to be offered from the outset. A method of ensuring victims are contacted by all professional on a regular basis needed embedding.</p>	Complainant was satisfied with the outcome of the review.