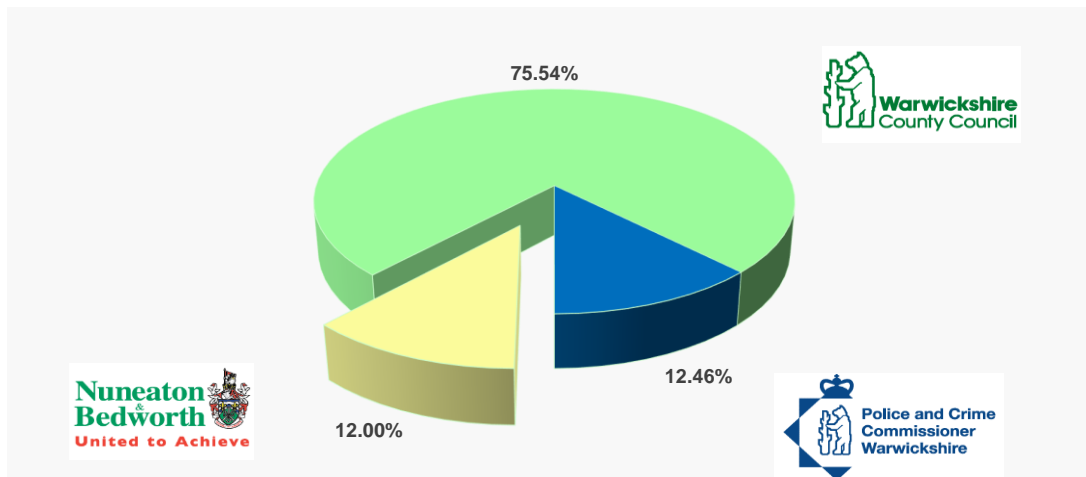


# A Guide to Council Tax in Nuneaton and Bedworth 2021/22



[www.nuneatonandbedworth.gov.uk](http://www.nuneatonandbedworth.gov.uk)

024 7637 6376



Where we spend your money	2020/21 £'000s	2021/22 £'000s
<b>Arts and Leisure:</b>		
Leisure and Culture	3,762	3,628
Parks and Cemeteries	2,630	2,761
Community centres & Other Services	268	268
<b>Central Services and Refuse</b>		
Refuse, Recycling and Cleansing	6,875	7,442
Other Services	569	607
<b>Finance and Civic Affairs</b>		
Housing and Council Tax Support	36,700	32,467
Democratic Affairs	1,097	1,147
Mayoralty & Civic Events	61	58
Communication & Publicity	313	279
Corporate Management	645	666
Town Centre Management (incl Markets)	779	741
Economic Development and Other Services	699	668
<b>Housing and Communities</b>		
Housing Services - Private Sector	2,794	3,631
Community Development & Third Sector	157	171
Other Services	521	454
<b>Planning, Health and Development</b>		
Planning Services (incl Car Parks)	3,399	3,075
Commercial and Industrial Property	391	462
Environmental Services and Other Services	802	851
Central Provisions	335	335
Debt Financing Costs	1,066	967
Financing of Capital Expenditure	5,129	1,795
Contributions to Reserves	3,097	724
Less Capital Charge Adjustment	(3,118)	(3,097)
Housing Revenue Account	26,596	28,664
<b>Total that we spend on services</b>	<b>95,567</b>	<b>88,764</b>
Less Income & Grants	(47,331)	(43,951)
Less Housing Revenue Account Income	(25,649)	(25,963)
Contribution from HRA Reserves and Balances	(947)	(2,701)
Contribution from General Fund Reserves and Balances	(5,285)	(6,243)
<b>Net Budget Requirement</b>	<b>16,355</b>	<b>9,906</b>
New Homes Bonus	(1,622)	(851)
Net Retained Business Rates	(5,294)	(4,713)
NDR Surplus	(120)	4,960
Council Tax Surplus	(151)	57
<b>Total Council Tax Requirement</b>	<b>9,168</b>	<b>9,359</b>

## 2021/22 Council Tax Bands

Band	Number of Properties	Nuneaton & Bedworth Borough Council £	Warwickshire County Council £	Police and Crime Commissioner Warwickshire £	Total £
AR	47	135.37	851.95	140.53	1,127.85
A	20,310	162.44	1,022.34	168.64	1,353.42
B	13,142	189.51	1,192.73	196.75	1,578.99
C	13,342	216.59	1,363.12	224.85	1,804.56
D	7,221	243.66	1,533.51	252.96	2,030.13
E	2,858	297.81	1,874.29	309.17	2,481.27
F	762	351.95	2,215.07	365.39	2,932.41
G	182	406.10	2,555.85	421.60	3,383.55
H	7	487.32	3,067.02	505.92	4,060.26
Total	57,871				
Percentage Change		2.10%	3.00%	6.30%	3.29%

### Nuneaton and Bedworth Borough Council use the Council Tax raised to pay for services including:

- maintaining play areas including outdoor gyms and BMX tracks;
- emptying millions of bins each year and recycle 39% of household waste;
- cleaning over 1,400 streets each month;
- monitoring over 270 CCTV cameras for the benefit of community safety;
- providing markets at Nuneaton and Bedworth;
- support for the homeless and investing in homelessness prevention;
- providing access to home adaptation grants to support independent living;
- Christmas lights in the town centres.

#### In addition Nuneaton and Bedworth

- provide advice on benefits.
- invests in the future economic development of our Borough.
- provides local sports clubs and organisations with support in acquiring external funding.
- visits food premises to ensure cleanliness and safety.

### The adult social care precept note

In relation to the financial year beginning in 2021, the Secretary of State has determined a referendum principle of 5% (comprising 3% for expenditure on adult social care and 2% for other expenditure). Those authorities with responsibility for adult social care (i.e. Warwickshire County Council) may therefore set a council tax up to this percentage in 2021 without holding a referendum.

### Council Tax information including access to the portal can be found on the NBBC website

[www.nuneatonandbedworth.gov.uk/site](http://www.nuneatonandbedworth.gov.uk/site)



Council tax

Pay your council tax  
Apply for a council tax discount  
View your council tax account

### NBBC Portal

You can use the NBBC portal to view:-

- your council tax bill
- your balance
- payments made and future payments

Access the portal via the NBBC website and click on "view your council tax account"

The front page of the website has a council tax icon giving you access to different information options including

- viewing your account
- making payments
- information on discounts available
- local council tax support and more.

## Council Tax - Frequently Asked Questions

### When do I have to pay my council tax?

You can pay by 10 or 12 monthly instalments. Instalments are due on the 1st of each month (unless you are paying by Direct Debit). If you wish to pay by 12 monthly instalments please contact the Billing Team on 024 7637 6534

### Can I pay by Direct Debit?

Yes - this is the recommended and preferred payment method - phone 024 7637 6530 or 024 7637 6534 to arrange. We can set up your direct debit over the phone.

### When are Direct Debits taken from my account?

You can select your preferred payment date from 1st of each month, 16th of each month, 28th of each month, weekly, fortnightly or every 4 weeks.

### Can I pay by Debit Card?

Yes - if you have a debit card you can pay your council tax 24 hours a day, 7 days a week via our dedicated payment phone line 024 7637 6172 or go to the website and click on Council Tax.

### What if I live alone - do I get a discount?

Yes - if you are the only adult living in your home, you may be entitled to a 25% single person discount. For further details or to apply for discounts available phone 024 7637 6534 or use the NBBC website and click on Council Tax.

### What if I am on a low income or unemployed?

All working age households will now be expected to pay 15% of the amount due before any council tax support is calculated. However, pensioners may be eligible for a full discount. Other exemptions and discounts do apply and further information is available from the Billing Section on 024 7637 6534 or on the website.

### What if I am finding it difficult to pay my bill?

If you are receiving Council Tax Support and you are finding it difficult to pay the difference between the amount of Council Tax Support you receive and the amount of Council Tax you have to pay you can apply for a hardship payment. More information is available on the website and clicking on Benefits, or by contacting the Benefits Team on 024 7637 6514.

### What if my circumstances change?

You should always notify the Billing Section immediately if your circumstances change in any way as it may effect the council tax payments that you need to make. Contact the Billing Team on 024 7637 6534.

### Can I get my bill electronically?

Yes - sign up to the NBBC portal via the NBBC website and click on "View your council tax account".