

# A Guide to Council Tax in Nuneaton and Bedworth 2020/21



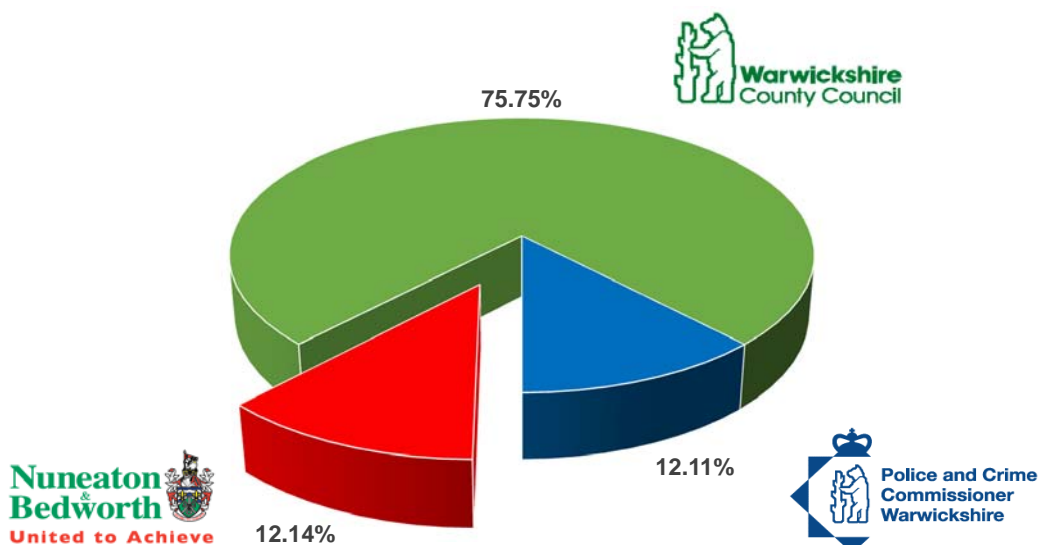
[www.nuneatonandbedworth.gov.uk](http://www.nuneatonandbedworth.gov.uk)

024 7637 6376

**You pay your council tax to Nuneaton and Bedworth Borough Council but we only keep 12.14% of it.**

The rest is shared between Warwickshire County Council (75.75%), and the Warwickshire Office of the Police and Crime Commissioner (12.11%).

The 12.14% proportion of the Council Tax received by NBBC in 2020/21 has increased by £5.00 (2.14%) which works out at less than 10p a week for a Band D property.



Where we spend your money	2019/20	2020/21
	£000	£000
Arts, Leisure and Economic Development:		
Leisure and Culture	3,674	3,774
Parks and Cemeteries	2,647	2,541
Other Services	761	855
Central Services and Refuse		
Refuse, Recycling and Cleansing	5,989	6,875
Other Services	500	513
Finance and Civic Affairs		
Housing and Council Tax Support	36,357	36,700
Town Centres (including Markets)	775	779
Democratic Affairs	1,004	1,154
Other Services	1,149	1,127
Housing, Health and Communities		
Housing Services	2,373	2,717
Other Services	742	703
Planning and Development		
Planning Services (including Car Parks)	3,437	3,491
Commercial and Industrial Property	383	391
Other Services	802	796
Central Provisions	335	335
Debt Financing Costs	881	1,066
Financing of General Fund Capital	2,618	5,128
Contributions to General Fund Reserves and Balances	3,118	3,164
Less adjustment for Capital Charges	(3,092)	(3,118)
Housing Revenue Account Expenditure	33,451	26,596
<b>Total that we spend on services</b>	<b>97,904</b>	<b>95,587</b>
Income and Grants	(45,608)	(47,239)
Housing Revenue Account income	(25,675)	(25,649)
Contribution from HRA Reserves and Balances	(7,776)	(947)
Contribution from General Fund Reserves and Balances	(2,967)	(5,397)
<b>Net Budget</b>	<b>15,878</b>	<b>16,355</b>
New Homes Bonus	(1,360)	(1,622)
Net Retained Business Rates	(5,642)	(5,414)
Collection Fund Surplus	(75)	(151)
<b>Total Council Tax Requirement</b>	<b>8,801</b>	<b>9,168</b>

## 2020/21 Council Tax Bands

Band	Number of Properties	Nuneaton & Bedworth Borough Council £	Warwickshire County Council £	Police and Crime Commissioner Warwickshire £	Total £
AR	49	132.58	827.15	132.21	1,091.94
A	20,268	159.10	992.58	158.65	1,310.33
B	13,111	185.62	1,158.01	185.09	1,528.72
C	13,182	212.14	1,323.44	211.53	1,747.11
D	7,157	238.66	1,488.87	237.97	1,965.50
E	2,729	291.70	1,819.73	290.85	2,402.28
F	733	344.74	2,150.59	343.73	2,839.06
G	172	397.76	2,481.45	396.62	3,275.83
H	22	477.32	2,977.74	475.94	3,931.00
<b>Total</b>	<b>57,423</b>				
<b>Percentage Change</b>		<b>2.14%</b>	<b>3.99%</b>	<b>4.38%</b>	<b>3.81%</b>

Why the Council Tax changed this year:	Amount £000
<b>Amount raised from Council Tax 2019/20</b>	<b>8,801</b>
Inflation	334
Unavoidable spend pressures (eg contracts, cost for temporary accommodation)	1,144
Savings and efficiencies	(917)
Changes in income	(562)
Increased investment in our capital assets	217
Use of reserves and balances	(87)
Reduced income from investments and increased cost of debt	348
Changes in funding:	
Reduced income from Business Rates	228
Increased New Homes Bonus	(262)
Increased income from the Collection Fund	(76)
<b>Amount to be collected from Council Tax 2020/21</b>	<b>9,168</b>

### Nuneaton and Bedworth Borough Council use the Council Tax raised to pay for services including:

- managing and maintaining approximately 500,000 hectares of parks and nature reserves
- caring for cemeteries and church graveyards;
- providing access to leisure facilities across the borough through leisure centres, football pitches and cricket grounds;
- maintaining play areas including outdoor gyms and BMX tracks;
- emptying millions of bins each year and recycle 44% of household waste;
- cleaning over 1,400 streets each month;
- monitoring over 270 CCTV cameras for the benefit of community safety;
- delivering over 100 shows and events at the Civic Hall each year;
- providing markets at Nuneaton and Bedworth;
- support for the homeless and investing in homelessness prevention;
- providing access to home adaptation grants to support independent living;

#### In addition Nuneaton and Bedworth

- provide advice on benefits.
- invests in the future economic development of our Borough.
- provides local sports clubs and organisations with support in acquiring external funding.
- visits food premises to ensure cleanliness and safety.

### The adult social care precept note

In relation to the financial year beginning in 2020, the Secretary of State has determined a referendum principle of 4% (comprising 2% for expenditure on adult social care and 2% for other expenditure). Those authorities with responsibility for adult social care (i.e. Warwickshire County Council) may therefore set a council tax up to this percentage in 2020 without holding a referendum.

### New NBBC Portal

You can use the new portal to view:-

- your council tax bill
- your balance
- payments made and future payments

Access the portal via the NBBC website and click on "view your council tax account"

## Council Tax information including access to the portal can be found on the NBBC website

[www.nuneatonandbedworth.gov.uk/site](http://www.nuneatonandbedworth.gov.uk/site)



#### Council tax

Pay your council tax  
Apply for a council tax discount  
View your council tax account

The front page of the website has a council tax icon giving you access to different information options including

- viewing your account
- making payments
- information on discounts available
- local council tax support and more.

## Council Tax - Frequently Asked Questions

### When do I have to pay my council tax?

You can pay by 10 or 12 monthly instalments. Instalments are due on the 1st of each month (unless you are paying by Direct Debit). If you wish to pay by 12 monthly instalments please contact the Billing Team on 024 7637 6534

### Can I pay by Direct Debit?

Yes - this is the recommended and preferred payment method - phone 024 7637 6530 or 024 7637 6534 to arrange. We can set up your direct debit over the phone.

### When are Direct Debits taken from my account?

You can select your preferred payment date from 1st of each month, 16th of each month, 28th of each month, weekly, fortnightly or every 4 weeks.

### Can I pay by Debit Card?

Yes - if you have a debit card you can pay your council tax 24 hours a day, 7 days a week via our dedicated payment phone line 024 7637 6172 or go to the website and click on Council Tax.

### What if I live alone - do I get a discount?

Yes - if you are the only adult living in your home, you may be entitled to a 25% single person discount. For further details or to apply for discounts available phone 024 7637 6534 or use the NBBC website and click on Council Tax.

### What if I am on a low income or unemployed?

All working age households will now be expected to pay 15% of the amount due before any council tax support is calculated. However, pensioners may be eligible for a full discount.

Other exemptions and discounts do apply and further information is available from the Billing Section on 024 7637 6534 or on the website.

### What if I am finding it difficult to pay my bill?

If you are receiving Council Tax Support and you are finding it difficult to pay the difference between the amount of Council Tax Support you receive and the amount of Council Tax you have to pay you can apply for a hardship payment. More information is available on the website and clicking on Benefits, or by contacting the Benefits Team on 024 7637 6514.

### What if my circumstances change?

You should always notify the Billing Section immediately if your circumstances change in any way as it may effect the council tax payments that you need to make. Contact the Billing Team on 024 7637 6534.

### Can I get my bill electronically?

Yes - sign up to the NBBC portal via the NBBC website and click on "View your council tax account".