

Welcome to Nuneaton and Bedworth Borough Council's

Suffering from a mental illness or impairment and threatened with homelessness

This leaflet is intended for anyone who is homeless or thinks they might become homeless and has mental health issues.

Definition of Homelessness

You do not have to be sleeping on the streets to be considered homeless. You may be classed as homeless if:

- You are at risk of violence or abuse where you are living. This can be from a partner, ex-partner or family member, or someone in your area
- You don't have 'a roof over your head' i.e. you are street homeless
- You are at risk of losing your home
- You cannot afford to stay where you are
- Your accommodation is very temporary
- You are staying with friends or 'sofa surfing'
- You have been locked out or illegally evicted
- Your accommodation is in very poor condition
- You cannot live together with your partner or close family
- You have nowhere to put your houseboat or caravan

How we can help

If you think you are homeless or could become homeless then you should contact Nuneaton and Bedworth Borough Council's Housing Solutions Team on 024 7637 6406 or visit us at the Town Hall, Coton Road, Nuneaton, CV11 5AA between the hours of 9am and 5pm.

It is important that you let the Council know as soon as possible if you think you might become homeless as we can advise and support you within 56 days or sooner if you think you may lose your home.

Our **Housing Solutions Team** can help you by:-

- Assessing your current housing situation and determining what your needs are
- Liaising with your landlord or other agencies if you have been threatened with eviction
- Developing a personal housing plan so you can work towards getting a permanent home

If you have issues with your Mental Health

An officer from the Council's Housing Solutions Team will talk to you and advise you of the housing options available to you. It is important that you tell the officer of anyone that is helping you such as a Mental Health worker.

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You may also wish to have your support worker with you during your appointment with the Housing Solutions Officer. You may also be asked to provide evidence of a diagnosis or medication you are currently taking in order to help the council determine the best housing option available for you.

Nuneaton and Bedworth Borough Council will continuously review the advice and advocacy services available to you, and develop outreach support services according to your needs through the Personal Housing Plan that will be completed in partnership with you and any support workers you may have.

If you are in need of access to healthcare services then the Council will also help you with that.

If you have a mental health disability then you may be considered vulnerable and in priority need. This means that the Council may offer you temporary accommodation depending on your circumstances, whilst it endeavours to resolve your homelessness situation.

The accommodation will be appropriate to your needs and will be made available until a more permanent housing solution has been provided for you.

If you require any further advice or assistance, please call 02476 376406 or email customer.services@nuneatonandbedworth.gov.uk

Useful contact details:

Together - Work in partnership to support people with a range of disability needs who would benefit from short-term housing related support.

Nuneaton and Bedworth Borough Council

Telephone: 024 7637 6406

Open 9:00am until 5:00pm, Monday to Friday (except Bank Holidays).

Citizens Advice

Advice line: 02476 494393 10am - 2pm Monday, Tuesday, Thursday, Friday

Advice line: 0300 3301163 9am - 4pm Monday – Friday

Doorway - a local charity based in Nuneaton that helps young people aged 16-25 who are faced with homelessness.

Telephone: 02476 345583

9 am - 5 pm Monday - Friday

P3 - a local charity based in Nuneaton that helps people aged 25 and over who are faced with homelessness.

Freephone **0808 164 6220** or email warks@p3charity.org for more information.