

Benefit is normally only payable from the Monday after the claim is received with the Benefits team.

- If you can show good cause for not having made your claim earlier, benefit can be backdated prior to the date that your written request is received.
- If you, or your partner, are under 60 the maximum period for which a claim for housing and council tax support can be considered for backdating is six months.
- If you, or your partner, are over 60 and are in receipt of pension credit, the maximum period for which a claim for housing and council tax support can be considered for backdating is three months.

### **How do I make a backdated claim?**

If you think you have good cause for making a late claim, you should tell us in writing straight away. You must tell us the period you want to backdate your benefit for and tell us why your claim is late. For the period you want to backdate your benefit, we will need to see

- Proof of your income
- Savings
- Rent payments

### **What happens after I make a backdated claim?**

After we have assessed your backdated claim, we will advise you whether your request has been successful.